

Zohaib Khan

PRODUCT DESIGNER

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EDUCATION

CARNEGIE MELLON UNIVERSITY

Masters in Human Computer Interaction
Sep 2017 - Aug 2018

CAPSTONE PROJECT - MASTERCARD

Team Co-Lead
Jan 2018 - Aug 2018

Developed a comprehensive website containing design guidelines for authentication technology, intended to support Mastercard designers.

SCHULICH SCHOOL OF BUSINESS, YORK UNIVERSITY

Bachelors in Business Administration
Sep 2009 - May 2013

SKILLS

Figma / Protopie / Adobe InDesign
Adobe Illustrator / Webflow

INTERESTS

Boardgame design / Film photography
Reading / Coffee

EXPERIENCE

PILOT.COM

Product Designer • Nov 2022 - Jun 2023

Simplified complex bookkeeping workflow, improved outcomes by ~50% over 3 months, significantly impacting business margin.

Redesigned a customer data request feature; Usage of the updated experience increased 85% after launch.

RIVIAN

Product Designer • Jul 2021 - Aug 2022

Owned the end-to-end design of critical supply chain software, enabling suppliers to work better with Rivian.

Replaced a third-party tool with a compelling user experience built from the ground up.

CISCO WEBEX

Product Designer • Feb 2020 - Jul 2021

Design lead on 3rd party bots and integrations (Miro, Mural, PagerDuty), from concept to implementation.

Created a framework for future deep integrations in Webex to encourage user adoption.

CISCO CLOUD & COMPUTE

UX Designer • Jan 2019 - Jan 2020

Designed core features for cloud cost analytics software; Created dynamic data visualizations with multi-variable data to provide actionable insights.